

# RETURNS/EXCHANGE NOTE



ORDER NO.		NAME	
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REFUND     EXCHANGE     FAULTY     DAMAGED     OTHER

PRODUCT NAME	COLOUR	SIZE	QTY	EXCHANGE - ENTER NEW SIZE & COLOUR ONLY LIKE FOR LIKE STYLE EXCHANGES ALLOWED (IF THE ITEM IS NOT AVAILABLE, WE WILL PROCESS A REFUND INSTEAD)

## YOUR REFUND/EXCHANGE MAY TAKE LONGER TO PROCESS DUE TO COVID-19 MEASURES



RETURNS ACCEPTED WITHIN 90 DAYS OF RECEIPT  
EMBROIDERED ITEMS ARE NON-RETURNABLE  
ALL RETURNED ITEMS MUST BE IN AS-NEW CONDITION WITH ALL TAGS ATTACHED

Visit our website to read our full returns policy.

### HOW TO RETURN (ROI & WORLDWIDE)

Fill out this note, cut out the address label and send your item(s) to us using your preferred service.  
(cost of return is covered by the customer)

### HOW TO RETURN (UK ONLY)

#### Method 1

Fill out this note, cut out the address label and send your item(s) to us using your preferred service.  
(cost of return is covered by the customer)

#### Method 2 (Collect+ Drop Off)

Go to <http://return.happythreads.co.uk>  
Register your return, pay for the fee and print out the return label to attach to your parcel. Drop off your return at one of the Collect+ locations.

### HAPPYTHREADS

Unit G14  
Calmount Park  
Ballymount  
Dublin 12  
D12 X5N2  
Rep. of Ireland

### HAPPYTHREADS UK

Happythreads  
Unit 14  
Killyhevlin Business Centre  
3 Blackstick Road  
Enniskillen  
BT74 4EB